**[Frequently Asked Questions](http://www.jeffcohealth.org/2012-04-16-14-00-27/environmental-services/environmental-faq-s)**

**How do I get my drinking water tested?**

Come to our office for a laboratory sample bottle to collect your water sample (unofficial sample) or call our office to schedule a time to have an official water sample collected. Samples are sent to the State Health Laboratory Monday thru Wednesday. The charge for an unofficial sample is $10.00. Samples must be brought to the Ralls County Health Department before noon the same day as collected.

**What do you test for?**

Coliform Bacteria and E. Coli. The presence of Coliform bacteria indicates that contamination of the water has occurred, and that other disease causing bacteria could also get into water. The presence of escherichia coli (E. Coli) indicates the water has been contaminated with human or animal wastes.

Chemical water analysis are collected by a representative of the Ralls County Health Department and may include the following: new well series, metals, nutrients and minerals, radiological analysis, and organic analysis.

**I need a licensed inspector for my well and septic system for the sale of my home.  Who do I contact?**

**My Landlord will not make repairs to my residence and there is mold every where. What can I do?**

Legal Aid may be helpful and can be reached at 800-767-2018 or if using a cell phone call: 573-248 1111.

**My neighbor's private septic system is leaking sewage onto my property. What can I do?**

Come to our office and complete a Sewage Complaint Form.

**I became ill after eating at a restaurant.**

We recommend you see your physician for diagnosis.

**A restaurant I recently ate at was dirty or the employees were not practicing good hygiene.**

Contact our office at: 985-7121.

**My neighbors dog or cat bit me or I was bitten by a wild or stray animal.**

We recommend you see a physician without delay and call our office.